The Evolution of Developmental Screening and Referrals in Alameda County: 2005 - Present

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Today’s Presentation

1. Pediatric Strategies: Birth of a Collaboration
2. Becoming an HMG Pediatric Site
3. Building HMG System Connections
4. Building an HMG Network
5. Challenges
6. Successes
7. Lessons Learned
Medical Home Project at Lucile Packard Children’s Hospital

- Established in 2002 by Alameda County Committee on Children with Special Needs
- Goal: Support Primary Care Providers to be Better Medical Homes, Especially for Children with Special Needs
- Focus on Training Provider Sites on Systems and Referral Pathways for CSHCN and Families
- Developed Referral Pathways Information Specifically Designed for Pediatric Providers
HMG Pediatric Strategies: Birth of a Collaboration

Began in 2005 as Collaboration of Partners

- Alameda County Medical Home Project
- Alameda County Public Health Department
- First 5 Alameda County
- City of Berkeley Public Health Department

Pediatric Strategies Project Goal

- Institutionalize Universal Developmental Screening by Primary Care Providers in Alameda County: “Paradigm Shift in Pediatric Practice”
HMG Pediatric Strategies: Birth of a Collaboration

Creative Funding Partnership between First 5 Alameda County and Alameda County Public Health Department

- First 5 and Alameda County Contribute Local (Non-Federal) Funds to Child Health and Disability Prevention Program (CHDP)
- CHDP Uses Funds to Draw Down Federal Medicaid Match
- Alameda County Public Health Contracts with Medical Home Project to Support Primary Care Sites Serving Children on Medi-Cal
- First 5, CHDP and Medical Home Project Work Together with City of Berkeley as HMG Pediatric Strategies System
Help Me Grow Pediatric Strategies
HMG Pediatric Strategies Overview

HMG Pediatric Strategies Provides:

- Training on ASQ, M-CHAT and Referral Pathways
- Ongoing On-Site Technical Assistance
- ASQ Kits, Medical Home Materials and Parent Handouts
- Access to HMG Phone Line and Family Navigation
- Updates on Child Policy and Systems Changes
- Annual Site-Specific Data Reports
- Recognition of Successful Sites
- Maintenance of Certification and Other Quality Improvement Efforts
Behind the Scenes: Becoming HMG Pediatric Site

- Outreach to CHDP/Medi-Cal Practices/Clinics and Other Pediatric Sites
- Meeting with Practice Representatives and Key Players at Site
- Training on ASQ and Help Me Grow
- Training on Referral Pathways
Behind the Scenes: Becoming HMG Pediatric Site

- Establish Screening Start Date
- Baseline Data Collection, including Practice Data and Medical Home Index
- Monthly Site Visits and Technical Assistance
- Regular Updates on Child Policy and Systems Changes, Training Opportunities, and Child and Family Resources
- Evaluation of Screening Progress and Provider/Family Satisfaction with HMG
Building HMG Pediatric Strategies
System Connections

Collaborative System Components:

- HMG Phone Line at First 5 Alameda
- Medical Home Project
- CHDP Provider Relations Unit Nurses
- Family Navigation via Family Resource Navigators
- HMG Family Advisory Committee
- Alameda County Committee on Special Needs
- Developmental Disabilities Council Trainings
- Collaboration with County Mental Health
Building HMG Network: Evolution of the Network

2012: 31 Screening and Referral Partners
- 14 Federally Qualified Health Centers
- 17 Private Medi-Cal Practices

2017: 58 Screening and Referral Partners
- 28 Federally Qualified Health Centers
- 30 Private Medi-Cal Practices including Solo Providers and Large Group Practices
- 6 Sites are “Non-Interval Partners”
Challenges

- Electronic Health Records
- Site Decision Making: Time & Money
- Staff Turnover
- Referrals
- Ever-Changing Eligibility
- Linguistically & Culturally Appropriate
Successes

- Screening Champions at Sites
- Improved Staff Understanding of Child Development
- Addition of Screening Intervals and Tools Outside of 18-Month ASQ
- Identification and Referral of Children with Developmental Concerns
- Enhanced Family/Provider Dialogue
- Participation in QI and Pilot Projects
Successes

From January 2010 to December 2012:

- 9,338 Children Screened (Average 3,113 Children Screened Per Year)
- 2,187 Children Referred to HMG Phone Line (Average 729 Children Referred Per Year)

From January 2017 to December 2017:

- 13,696 Children Screened
- 1,938 Children Referred to HMG Phone Line
Lessons Learned

- Identify Screening Champion at Each Site
- Offer On-Site Support to Sites as They Implement New Screening Tools/Processes
- Offer New Topics and Re-Training to Sites
- Monitor Dynamic Organizational Culture
- Providers and Families Appreciate Developmental Screening and HMG Support
- Collaboration Works!
For More Information...

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